

Your guide for the latest news, helpful information, and upcoming events for the Kansas Statewide Farmworker Health Program (KSFHP) and affiliates.

Community Health Worker Symposium

KSFHP Director Cynthia Snyder, Health Promoters, one Case Manager and baby Pablo, the son of Health Promoter Health Alicia Roth, attended the fourth annual Kansas Community Health Worker (CHW) Symposium at Wichita State



University on June 11. There were 123 participants this year, including representatives from local and state agencies from Kansas and Missouri. The Symposium is an opportunity for CHWs to come together to learn, share experiences and best

practices, and develop skills to better assist their communities. The theme for this year was touching lives, promoting equality and transforming communities.

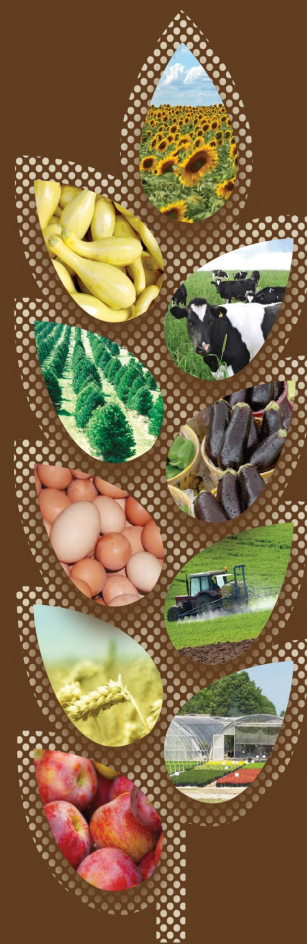
One of the sessions our Health Promoters attended was called Coaching and Motivational Interview (MI) Breakout. Some basic interaction techniques include asking open questions, affirmation, reflective listening and summarizing reflections. Staff learned it's important to use these techniques early and often. The presenter also advised to not exaggerate on the MI techniques.



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Mission Statement: The Kansas Statewide Farmworker Health Program works to provide comprehensive primary care services to address the unique health care needs of migrant and seasonal farmworkers and their families.

Vision Statement: Healthy, happy, and productive farmworkers and dependents in KS.



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CHW Symposium

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This can sound fake to the client or patient. It's a good idea to practice MI with coworkers so it can sound more natural.



Staff really enjoyed attending the CHW Symposium. They felt recharged with new energy and excitement for the good work they do. KSFHP staff are spread out across the state, so it's a wonderful opportunity for team building as well.



Baby Pablo is an adorable addition to our pictures!

Upcoming Events

Community Care At the Crossroads 2019 Annual Conference

September 11—13, 2019
Manhattan, KS

Midwest Stream Forum for Ag Worker Health

September 25—27, 2019
Denver, CO

Stevens County Healthcare Free Health Fair

September 28, 2019
Hugoton, KS

Café Con Leche 20th Annual Health & Resource Fair

October 19, 2019
Wichita, KS



Farmworker Success Story Corner

Our case managers provide support services and follow up with our clients after a hospitalization. All of our clients are at 200% or below the Federal Poverty Level (FPL). If KSFHP cannot pay for a service, we work with charitable organizations and help the client negotiate payments with the service provider.

One of our Regional Case Managers has a client that had a stroke in early 2018 and had emergency air transportation to a hospital. The medical transport bill was a little over \$52,000. Our client had no insurance to help cover the cost.

The medical transport service offered a settlement of \$7,000 to the client. The case manager helped coordinate with a local church to help raise funds. They were able to raise enough funds to settle the bill for the client. This was a huge relief to the family since the client needs constant care and has many medications.

Support services are one of the many methods KSFHP uses to ensure the Special Populations in Kansas receive the care they need when we cannot cover the cost of a necessary service.



Claims and Billing Updates

The KSFHP Billing Department has decreased the processing time of claims in 2019. We were able to decrease turnaround time to 37 days on some of the claims before the State fiscal year(FY) ended.

With the new FY comes a delay in processing May and June claims. This is due to extra steps required by the Fiscal Department to process our payment requests. We are improving collaboration with Fiscal to speed up payments. So far we have received checks in about a third of the time it typically takes. We cannot foresee if this trend will continue at this time. Please expect that it could take about three months after we submit payment requests to Fiscal for a check to be mailed to your organization. You may see July date of service (DOS) payments first. Contact Ashley Templin with any questions you may have. [Staff contact information](#) is listed on page 4 of the newsletter.

Important Claim Submission Deadlines

September 15, 2019 is the deadline for claims to be received by our offices for services that occurred between *May 1, 2019 and August 31, 2019*.

January 15, 2020 is the deadline for claims to be received by our offices for services that occurred between *September 1, 2019 and December 31, 2019*.

May 15, 2020 is the deadline for claims to be received by our offices for services that occurred between *January 1, 2020 and April 30, 2020*.

We will no longer be accepting or reimbursing late claims past specified deadlines. When scheduling patients, please consider deadlines as needed.

Claim Status Reports

Did you know the KSFHP Billing Department can email claim status reports by request? Email Ashley Templin to request one.

Information we need to process your request:

- Service Location name
- Date of Service range
- Any special request, e.g. only unpaid claims on the report

We will send out claim status reports before the claim submission deadlines to help ensure that no claims are missed. Let Ashley know if you have a certain individual to send the reports to.

Data Collaboration

It is often a challenge with the voucher model of KSFHP to obtain data required by our Federal funders. It is important to collect this data to show we are doing what is required to be awarded funding in the future. We are a Federally Qualified Health Center (FQHC) and report the same information as other FQHC's in the country. We need your help to collect the data!

There is a section on the voucher where the provider can record height and weight, counseling completed, vitals, and lab results. Attaching a patient summary to the claim is an acceptable alternative to filling out and having the provider sign the voucher. While not required, we encourage you to attach the summary to the claim and voucher. It saves time and is easy to read.

Our current major data focus is A1c's for diabetic patients enrolled in KSFHP. The results must be submitted to KSFHP, regardless of who paid the claim. A1c lab results can be recorded on the voucher or included in the patient summary attached to the claim.

Meet the Team: Maria Triana-Jones



Maria Triana-Jones is the new Regional Case Manager for the Central KS Region. She previously worked at Catholic Charities of Northern Kansas (CCNKS) as a case manager for over four years. CCNKS provides low cost services to families. The things she enjoyed most about working at CCNKS was working with a diverse group of individuals, the challenges, and the feeling once a client was approved for the benefit that they were applying for.

Maria attended Washburn University and has a bachelor's degree in Criminal Justice with a minor in Sociology. She is a single mother of four and stays busy with her kids' school activities. Maria likes to relax with a book and a warm cup of coffee.

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